

Liberty Utilities (EnergyNorth Natural Gas) Corp. d/b/a Liberty Utilities

DG 17-048 Distribution Service Rate Case

Staff Data Requests - Set 4

Date Request Received: 7/7/17 Request No. Staff 4-34 Date of Response: 7/21/17 Respondent: Steven Mullen

REQUEST:

Reference Docket DG 17-048, Testimony of Mr. Mullen, Bates page 025, lines 7-20.

- a. Please explain what a "vendor supplied training" is.
- b. Please provide 2016 actual training activities in a table format (refer to DA 16-560, Response to Staff 1-4). Please add a column with information indicating whether each activity is hands-on or PC/software based, or lecture etc.

RESPONSE:

- a. "Vendor supplied training" is training provided by a manufacturer's representative or a sales representative specific to a tool or product.
- b. Please see Attachment Staff 4-34.xlsx. The spreadsheet includes information by employee and by course. See columns H, I, and J for information about the duration of each course, the course title, and the amount of time of classroom and hands-on instruction. As the information is provided on an employee basis, Attachment Staff 4-34.xlsx is not in the same format as the referenced response from DA 16-560.

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